



Dear Valued Customers,

On behalf of Teal's Express, Inc. thank you for your continued business and the opportunity to serve you. Teals is monitoring the current situation with the Coronavirus (COVID-19) and we value your safety as well as the safety of our employees. We are proactively taking steps to help minimize the spread and exposure of the virus.

All of our locations are open and operating at full staff. We are working with our safety manager, educating our employees, following the recommendations of our state and county health department, and utilizing precautionary measures to help ensure a safe environment for our staff and customers.

If there will be any changes to our delivery or pick up at your locations, please call your local terminal with your procedures so we can work out a plan that benefits everyone. Our desire to give outstanding customer service to all of our customers, including you, has not changed. We understand your need to protect your employees and will work with you during these trying times. We are willing to make accommodations in the pick up or delivery of your freight but hope you will work with us to protect the integrity of all our other customer's freight.

Teals will continue to monitor the situation and also update you on any plans or changes as the days progress. We are all in this together.

With warm regards,

Teal's Express and Family of Companies